



# All in One Operational Intelligence for the new industry



## VZOR SUITE 360°

Innovative software platform called VZOR® Suite 360° with the All in One concept incorporated in terms of IT monitoring and management services for the new industry 4.0.

VZOR® Suite 360° is oriented to provide visibility across the organization, uniting functions that previously lived in different solutions with a high cost of operation and complexity of maintenance. This is where our All In One concept was born, which brings together all the necessary functionalities to incorporate AI, Automation of the monitoring center (NOC), 360° monitoring incorporating services, processes, KPIs, IT-IoT-OT Infrastructure and all the application layer including its microservices. Unify, Centralize and Govern, all in one solution.

## Main features



360° monitoring of the technological ecosystem



End-to-End monitoring of processes and services

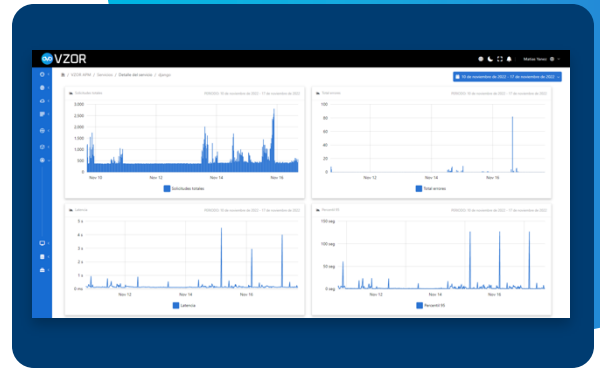


Anomaly Detection and Incident Forecasting (AI)



Alarms, actions, tasks, reports and escalation automated

# Smart monitoring for industry 4.0



- Complete automation of a NOC/BOC type monitoring center, generation of reports, alarms through different channels, escalations and automatic actions and tasks.
- 360° monitoring of the technological operation, incorporating the IT-IoT-OT infrastructure, Applications, MicroServices, Networking, Cybersecurity, Technological operation risks, Services and business processes (KPI).
- Manage availability automatically at all layers, being this IT-IoT-OT infrastructure, applications, services, processes and organizations.
- Artificial intelligence system that allows the use of algorithms to detect anomalies in the technological infrastructure or to forecast future incidents in the different services that are grouped in the VZOR® Suite 360° solution.
- User Experience Monitoring and stress tests for the different digital channels, whether they are Web or Android.
- Alarms by phone call, SMS, Telegram, Microsoft Teams and any service that uses WebHook protocol.
- Ability to implement distributed monitoring based on the use of probes and free of agents.
- APM Performance monitoring (Application Performance Management) applications.

## Main benefits

1

Centralize and automate everything in one specialized monitoring solution

2

Innovation, scalability, and flexibility

3

It covers the Operational, Tactical and strategic monitoring of the Business

4

We improve the availability of services based on the visibility of the errors that we provide.

## ALL IN ONE SOLUTION

We have the most complete technological operational intelligence platform on the market

40%

Operational Cost Savings (TCO)









80%

Less time diagnosing the problem

100%

SLA Certificate without false positives

## Features

-  Unifies and centralizes the monitoring of the technological ecosystem incorporating the IT -IoT-OT infrastructure, Applications, Microservices, Databases, Networking, Processes and Services.
-  Complete automation of the monitoring center (NOC/BOC), which incorporates integrated 360° monitoring with automatic actions and tasks, automatic reports, scheduling of changes, integration with ticketing systems, alarms and automatic escalations.
-  Performance monitoring of APM-type applications (Application Performance Management, which through the use of agents is capable of delivering observability at very deep levels at the transactional level.
-  Use of artificial intelligence to be able to predict incidents on the operation of a service or to detect anomalies in the different metrics of the technological infrastructure of our clients. All this based on deep learning systems.
-  It integrates an innovative function that performs load or stress tests, making it possible to determine the maximum user attention capacity in high-demand scenarios on Web and Android digital channels.
-  Robust IT management system based on the workflow configuration, which also has the ability to present a technological operational risk matrix, which is built based on the information provided by the VZOR Suite 360° system automatically plus that provided by the Users enter manually.
-  Monitoring of business processes based on integration with different data sources, whether these are SQL, Microservices or Files, which allows mapping the visualization of processes based on traffic lights and alarm generation on their main indicators.
-  Features to manage hardware and software inventory as well as IT provider contracts and monitor faithful compliance with the SLAs that commit to the services, the different elements that they incorporate.

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